



**Texas  
Gas Service®**

*A Division of ONE Gas*

# **Rio Grande Valley Cost of Service Adjustment**

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# Customer Assistance at Texas Gas Service

[TexasGasService.com/Cares](https://TexasGasService.com/Cares)

- Suspension of disconnects during the pandemic
- Variety of payment options and alternative payment plans
- *Share The Warmth* program ([TexasGasService.com/ShareTheWarmth](https://TexasGasService.com/ShareTheWarmth))
- ONE Gas Foundation donations

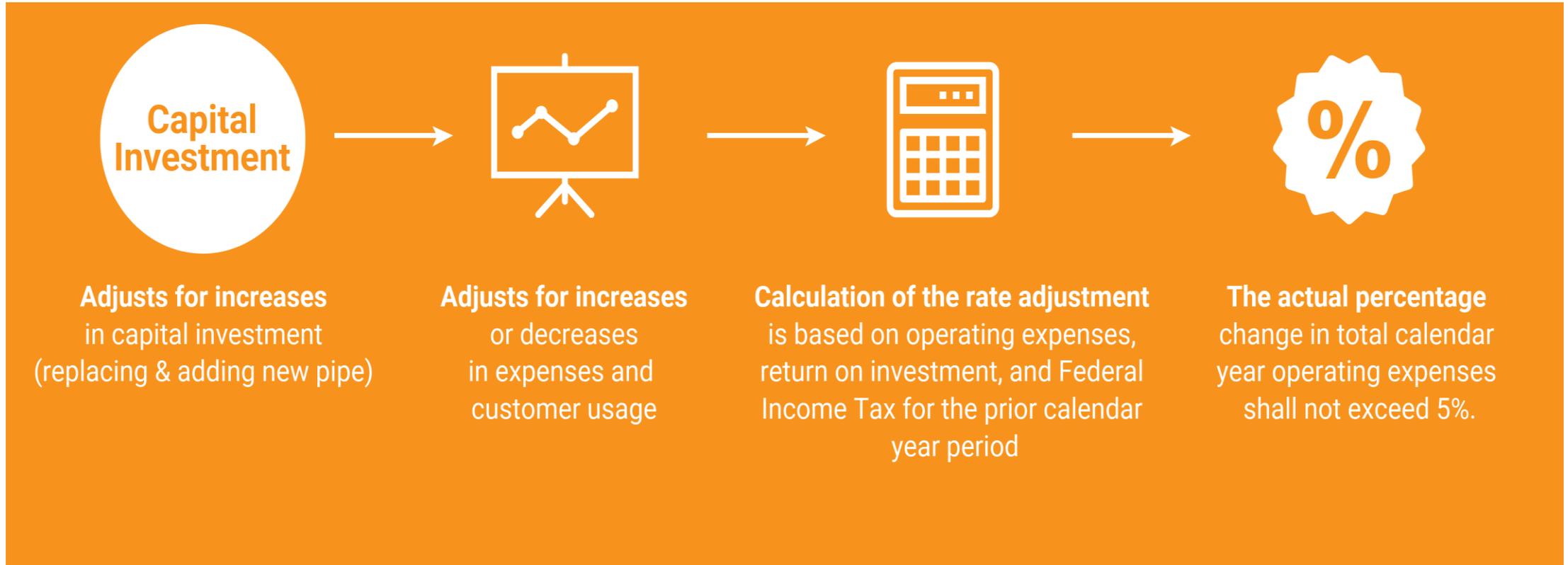
**Partnering together for Texans**



# What is a Cost of Service Adjustment?

## 2022 RGV Cost of Service Adjustment (COSA)

COSA tariff was approved by the 34 RGV cities served by Texas Gas Service in April 2018



# Why an Annual COSA?

## 2022 RGV Cost of Service Adjustment (COSA)

- Invested over \$17 million in new or replacement infrastructure in 2021
- Leak surveyed and repaired mains and services.
- Compliance with federal and state regulatory safety mandates.
- Increased labor and contractor costs
- COSA reduces time and expense associated with a general rate case.



# Rate Adjustments

## 2022 RGV Cost of Service Adjustment (COSA)

### Residential Customers

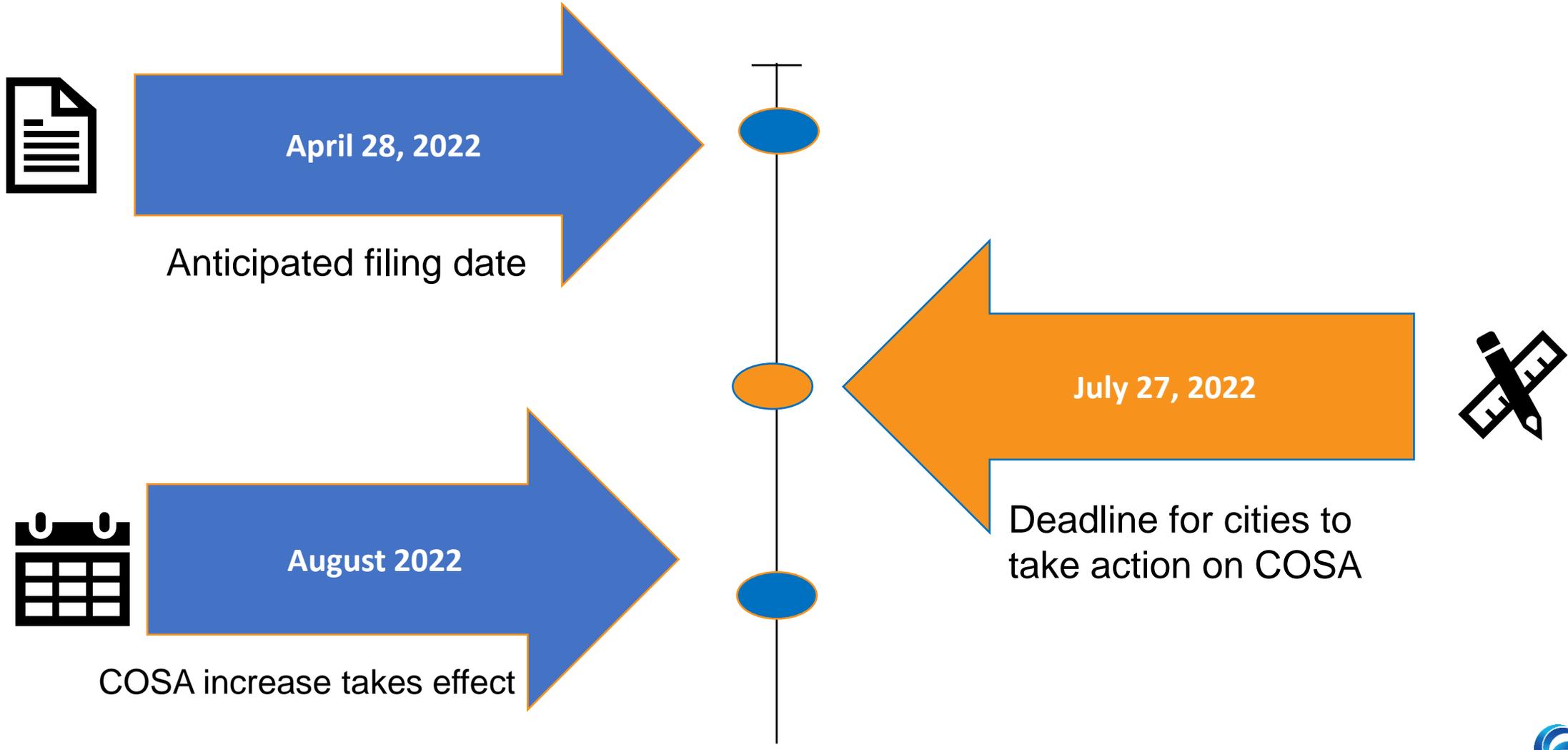


### Commercial Customers



# Timeline

## 2022 RGV Cost of Service Adjustment (COSA)



# RGV COSA Customer Impact

## 2022 RGV Cost of Service Adjustment

- Very sensitive to the conditions our communities continue to face.
- Top priority is maintaining a safe and reliable natural gas system, including annual investments to improve the natural gas system.
- Flexible payment arrangements and options for assistance.
- [TexasGasService.com/CARES](https://TexasGasService.com/CARES)

*Always be in the know.*



# Thank You

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